

Travel AND Tour™

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W O R L D

MOBILE TECH

NEW MANTRA FOR
MILLENNIAL TRAVELLERS





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Dear Readers,

The international tourism market continues to be steady as it had been in 2017, surpassing the growth of the global economy, as revealed by an analysis by Euromonitor International. Visitor arrivals are expected to increase by nearly 3.7%.

Moreover, inbound receipts have been growing by 4.1% over 2017 as compared to world GDP at 3.5%. Value growth of the global tourism industry was 4.1%, decelerating to 3.1% in 2018, according to the survey. And by 2022, China is likely to lead the world's outbound tourism demand with an overwhelming 128 million trips eventually overtaking the US with the highest aptitude for overseas travel. Japan witnessed the strongest rise in China arrivals over the period 2013 to 2017 representing a CAGR of 54%.

In fact it had amounted to an additional six million Chinese visitors owing to the simplification of the visa process and the weak yen. 'Meetings Point' speaks about the charm of a modern metropolis, reputed among globetrotters as 'Marvellous Melbourne'. Currently it is emerging steadily as an interesting MICE (meetings, incentives, conferences and exhibitions) destinations.

Talking of modern urbanized locales, 'fashion' is an essential ingredient in terms of world tourism. Read 'Cover Story' for some interesting details. Corporate social responsibility (CSR) is now a buzzword in almost every business undertaking, elaborated in our 'Special Feature'.

'Destination Diary', on the other hand takes you on a virtual trip to the world's most fascinating city tours promising memorable experiences! World travel sector is incomplete without the latest technological avatars, particularly mobile technology. In this issue, 'Travel Tendency' chapter enlightens readers on theme park rides enriched with tech-savvy sophistication and much more.

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A modern metropolis, famously nicknamed at "Marvellous Melbourne" is one of the finest destinations for arranging any international convene. Located on the banks of the Yarra River, near the entrance to Port Phillip Bay, Melbourne is a city for all seasons. From wandering the hidden laneways and grand tree-lined streets to the acres of city gardens and parklands surrounding the CBD, Melbourne is vibrant, elegant, and multicultural.

Australia's retail heartland, Melbourne has many thriving shopping precincts, cafés and restaurants. The retail and hospitality sector contributes a total output to the Melbourne municipality of \$10.7 billion per annum. The city is renowned as a major events destination and each year attracts significant international fashion, culture, tourism and sporting events. Business events, conferences and incentive groups also contribute significantly to the Australian economy. Melbourne tourism marketing organisations work well together. These are some of the major businesses involved in industry development and marketing Melbourne. Some of the best places for arranging high profile events are:

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GRAND HYATT MELBOURNE

Surrounded by the city's high fashion and fine dining and located prestigiously on Collins Street, Grand Hyatt Melbourne provides exemplary hospitality. Ideally located for both business and leisure travellers, the hotel provides standalone events floor with 15 innovative spaces, including two tiered ballrooms and a premier event space.



LANGHAM HOTEL MELBOURNE

Famously located on the Southbank Promenade with unimpeded, panoramic views of the Yarra River and Melbourne city skyline, Langham Hotel Melbourne is nestled amongst an abundance of al fresco cafes, restaurants and boutiques. Banquets and meetings, business center, meeting space, disabled Access, executive retreat, fine dining on site are some of the world class amenities that this hotel provides.

BEST PLACES OF ATTRACTION IN MELBOURNE

FEDERATION SQUARE – Opened in 2002 to commemorate 100 years of federation, Federation Square is an ultra-modern design of open and closed spaces juxtaposed surrounding the Victorian architectural buildings.

ROYAL BOTANIC GARDENS - In the heart of green parkland extending south of the Yarra River, one of the top tourist attractions in the city is the Royal Botanic Gardens. Covering an area of 40 hectares and with more than 50,000 plants, including many rare species, the gardens are visited by 1.5 million people annually.

MELBOURNE CRICKET GROUND - Considered one of the world's greatest stadiums, visiting Melbourne Cricket Ground is a grand part of all stadium tours. Daily 75-minute tours take visitors for a trip down a memory lane of great moments in sporting history and incorporate the Australian Gallery of Sport and the Olympic Museum.

NATIONAL GALLERY OF VICTORIA- Holding more than 68,000 works of art in two city locations, National Gallery of Victoria is the oldest public art gallery in Australia. The building is renowned for The Great Hall where visitors are encouraged to lay on the floor and gaze at the colorful stained glass ceiling.





Dotted with the 19th century grandeur, Melbourne is renowned for its vibrant cultural life, leading events and festivals, sport and racing, high fashion and dining. Supporting the city's and the other international exciting cultural events, Melbourne is certainly one of those ambidextrous cities which can host both leisure and business travellers.

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Emirates Palace appointed Martin Cramer as its general manager

Marwan Fadel has been appointed as the new GM of St. Regis Saadiyat Island Resort in Abu Dhabi, United Arab Emirates, by holding an experience of nearly two decades in hospitality experience across the Middle East. Marwan Fadel will oversee all management functions, hotel operations, and new innovations helping to achieve planned goals for the resort.



MARTIN CRAMER

General manager of Emirates Palace

Marwan Fadel is the new GM of St. Regis Saadiyat Island Resort

Marwan Fadel has been appointed as the new GM of St. Regis Saadiyat Island Resort in Abu Dhabi, United Arab Emirates, by holding an experience of nearly two decades in hospitality experience across the Middle East. Marwan Fadel will oversee all management functions, hotel operations, and new innovations helping to achieve planned goals for the resort.



MARWAN FADEL

GM of St. Regis Saadiyat Island Resort in Abu Dhabi, United Arab Emirates

NEW FACES

Hyatt Regency Bangkok has chosen Sammy Carolus as GM

Sammy Carolus has been appointed as the new GM of Hyatt Regency Bangkok Sukhumvit, which will be launched later this year on vibrant Sukhumvit Road. Sammy Carolus returned to Thailand to lead Bangkok's first Hyatt Regency branded hotel, prior to this appointment, he was the general manager at Grand Hyatt Taipei. Carolus, who first moved to Thailand in 2003 as director of marketing for Hyatt Regency Hua Hin said that after an extremely rewarding experience in Taipei, he was excited to return to the Land of Smiles.



SAMMY CAROLUS

GM of Hyatt Regency Bangkok Sukhumvit

Jose Silva is the new chief executive of Jumeirah Group

Jose Silva has been appointed by Jumeirah Group as the new chief executive of the company. Holding an experience 35 years' experience in the hospitality industry, Jose Silva served with Four Seasons Hotels & Resorts for 25 years, where he was regional VP of Four Seasons and was responsible in overseeing France, Switzerland, Spain, and Portugal, as well as general manager of the acclaimed Hotel George V in Paris. He is well known in the industry for being innovative mind and an hotelier who is consistently redefining the new norm of luxury. Jose Silva took the iconic landmark hotel to even greater heights by introducing the first five-Michelin-star European hotel including a complete reinvention.



JOSE SILVA

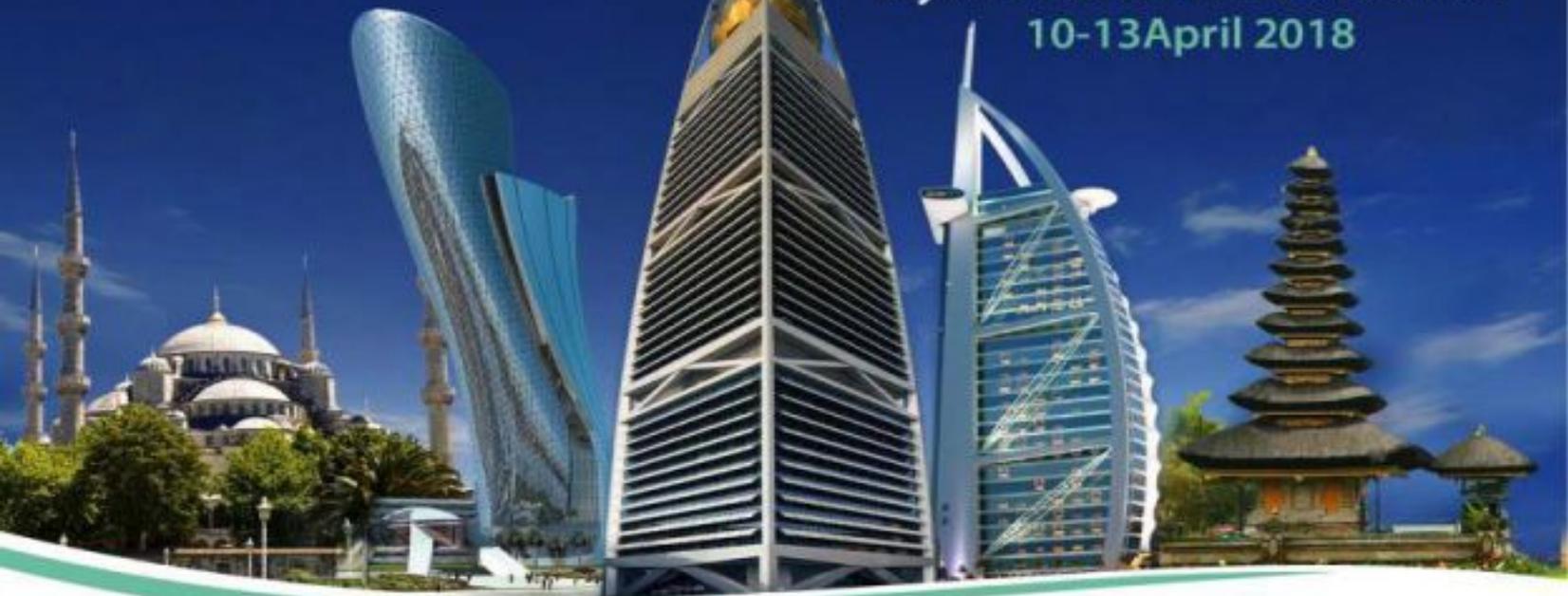
New chief executive of Jumeirah Group



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King's Cross station receives two honours at London Planning Awards

London King's Cross station has been awarded Best Project Five Years On and the Mayors Planning Award for Excellence at the London Planning Awards for its transformational changes and the services to the passengers. The legacy of a redevelopment project of Cross station is the catalyst for one of the largest regeneration schemes in Europe. London King's Cross station beat out exceptionally strong competition, including the submissions from other iconic landmarks such as the Queen Elizabeth Olympic Park and the Shard. This new revamped station was reopened in the year 2012 for the Olympic Games, with a private investment of £2.2bn in the local areas that has created the opportunities for jobs, housing and economic growth.



Harry Potter themed cruise offers the journey to the world of Harry Potter

Harry Potter-themed river cruises on England's Thames River will take the passengers to the destinations and the landmarks that appeared in the Harry Potter film series, making an excitement to all the Harry Potter fans. The Harry Potter Magic Cruise Itinerary, however, does not aim to specifically impress Muggles (Muggles is the term used in the Harry Potter series, implying the general masses who are not capable of performing magic). This magical cruise itinerary will take the tour to Virginia Water (where Harry encounters Buckbeak at the lake in "Harry Potter and the Prisoner of Azkaban"), Dorney Court and Picket Post Close (the real-life 4 Privet Drive in the first Harry Potter film) and Christ Church College at Oxford University (the Great Hall at Hogwarts), as well as Warner Brothers Studios.



Heathrow Airport announcing prize for sustainable development ideas

Heathrow Airport is organizing the first ever Sustainable Innovation Prize and for this UK businesses and organisations are being invited to apply and submitting the ideas on how to address the environmental challenges of the airports and aviation industry. The winning entry of the Sustainable Innovation Prize of Heathrow Airport will be awarded £20,000 and the green light to develop their idea, earning the opportunity to use Heathrow as a 'live laboratory.' Here they will be able to trial and develop their winning concept and gain exposure to Heathrow's operation and partners in the process.

Middle East tourism is on rise by Chinese and Russians

The Middle Eastern tourism is now boosted by Chinese and Russians rather than Europeans, with a rise of 4.8 percent in the last year, drawing 58 million foreign tourists. The Madrid-based WTO said in its latest figures released midweek. The major political and security factors which caused a slump in the European tourism figures are the fear of the terror attacks, especially the ones that took place on tourist sites in Egypt, Tunisia and Turkey in the recent years. The terrorist attacks in Egypt, Tunisia and Turkey in recent years have hit the tourism industry particularly hard. But now the tourists are coming here and visiting the destinations causing the rise in tourism and also the tourism expenditure. The rise of purchasing power among the Chinese tourists is also a best generator of revenue in the Middle East countries.



Smart luggage with non-removable lithium-ion batteries makes easier by Korean Air

Korean Air is going to regulate the passengers from Checking in and carrying-on Smart Luggage with non removable lithium-ion batteries. This new system has been launched from January 15th giving a success in making the check-in easier. This smart Luggage included features and devices such as USB chargers, Wi-Fi hotspot, GPS, auto locking system

and motorized wheel. Smart Luggage with non-removable lithium-ion batteries may pose risks for fire hazard in cargo holds or cabins. Smart Luggage with removable batteries will be allowed as checked baggage, under the condition that batteries are uninstalled prior to check-in and carried separately on board. While passengers are still able to bring carry-on Smart Luggage on board, if the batteries are removable and remain installed.





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Millennials are a step ahead they travel to experiment and consume fashion, go quirky with new ideas and inspiration. Everything counts for them be it bargaining in street markets, visiting fashion museums and festivals or being a part of the fashion show. Fashion plays influential role in leisure travel and affects daily activities to a broader level, shopping has been a major motivation for experimenting and engagement with the local culture and crafts. A large population spends a lot on the consumption of fashion, it attracts a lot of attention for business involving interaction between destination marketing organizations, trade associations and tourism suppliers. In order to boost economies countries in the global market use indigenous cultural products and fashion has turned out to be a prominent field for a country to showcase its people's talent.

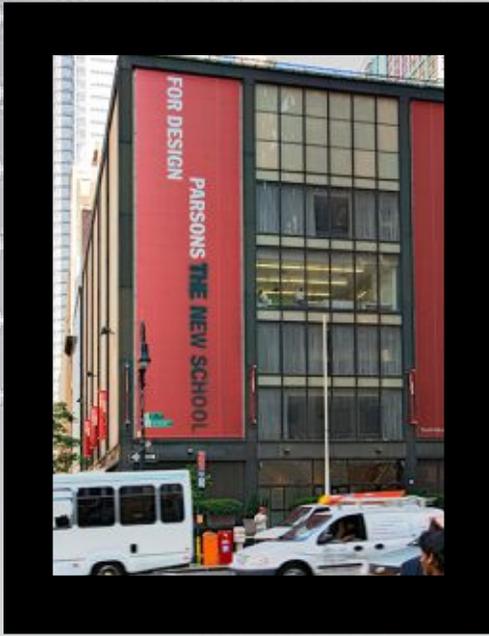
Bucket list for *fashion* travellers



Paris

Paris is the fashion hotspot of the world featuring the grandest fashion shows being held biannually -the Paris Fashion Week which attracts as much royalty. La Ville Lumiere hosts around 50 fashion schools in the world. Ecole de la Chambre Syndicale, Istituto Marangoni (also Milan and London campuses), ESMOD-Paris has 23 schools located in 15 countries around the world, Paris College of Art and Studio Bercot are a few to mention.

In 1945, the world's largest fashion magazine Elle was launched here and is still headquartered with 44 editions around the world. Some of the most famous fashion designers Yves Saint Laurent, Hubert de Givenchy, Karl Lagerfeld, Jean-Paul Gaultier, Christian Dior, Pierre Cardin, Coco Chanel, Rene Lacoste, and Christian Louboutin hail from here.



New York

Home to top 50 fashion schools and some of the most famous designers in the world, the heaviest hitters are the Parsons School of Design, Fashion Institute of Technology (FIT), Pratt Institute School of Design etc. Ralph Lauren, Donna Karan, Marc Jacobs, Tom Ford, Vera Wang, Betsey Johnson, Carolina Herrera, Jason Wu, Tory Burch, Anna Sui, are some of the designers to mention. New York Fashion Week is among the top four shows in the world, conducted in February and September each year it attracts the biggest names in fashion since 1943.

London

Mod movement, a youth subculture among the kids obsessed by fashion and the hedonistic culture of being super cool started in England in the 1960's. Some of the most extraordinary fashion designers in the world- Alexander McQueen, Mary Quant, John Galliano, Stella McCartney, Vivienne Westwood, Hussein Chalayan, and Christopher Kane were produced from London. Central Saint Martins is the most prestigious fashion school in the world. London College of Fashion, Kingston University, Istituto Marangoni (also Milan and Paris campuses), University of Westminster, and Royal College of Art are among others.



MILAN

Milan Fashion Week is known for world craftsmanship and superior quality of creations. It's Spring –Summer Collection is displayed during the months of February and March and the Fall-Winter Collection in September-October. Giorgio Armani, Valentino Garavani, Gianni Versace, Gianfranco Ferrè, Domenico Dolce and Stefano Gabbana (Dolce & Gabbana), Miuccia Prada, Franco Moschino, Gimmo Etro, Ottavio Missoni, Donatella Versace, Pierpaolo Piccioli, Giuseppe Zanotti, Alessandra Facchinetti, Stella Jean, and Marco De Vincenzo are some of the renowned designers. International fashion tourism was one of the most growing economic sectors last year with 1.2 billion travelers. Fashion tourism embodies a future travel trend with a steady growth with the potential to increase the cross-border economic significance. It has gone to the next level fulfilling social need, fancies, leisure discovering specialty shopping.



Quick *fashion* facts

✦ The Chamber of Syndicate, a governing body of fashion in Paris approves a Haute Couture designer.

✦ Valentino Garavani, Italian fashion designer made red dressed just as famous as Coco Chanel's Little Black Dress. His red dress is nicknamed as 'Valentino red'

✦ Over 7,000 years cotton fabric was used for clothing and a bale of cotton could make 215 pair of jeans.

✦ Until 1853 there was no such things as models and in the 1500s fashion designers flaunted their clothing on miniature dolls.

✦ DW Griffith a Hollywood silent film producer invented the first fake eyelashes and it was made out of real hair.

✦ The modern bra was created by Mary Phelps, it was patented in 1914 and were made of handkerchiefs.



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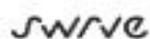


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Corporate Social Responsibility is becoming a buzzword in the tourism industry. A guiding business policy whereby tourism companies “integrate social and environmental concerns in their own business mission, strategies and operations and in their interaction with their stakeholders on a voluntary basis” is what can be best defined as the Corporate Social Responsibility or CSR.

Based, on a triple bottom-line approach for companies - people (society), planet (environment) and economic (profit), CSR involves the ethical and non-commercial responsibilities of businesses as they relate to society in general. It is however important to realise that CSR measures are voluntary and, therefore, should exceed legal regulations such as employment rights or environmental regulations.

CORPORATE SOCIAL RESPONSIBILITY IN TRAVEL



Engaging in CSR

The benefits of 'doing good' mostly

outweigh the costs even if a firm is not looking for specific financial return on its activities. For example, a hotel's involvement in CSR practices can improve its brand awareness and loyalty for customers. As services are intangible and evaluated based on perception of quality, rather than tangible product attributes,

the goodwill created by social initiatives taken by the firm, transfers to the brand image, creating differentiation, which can in turn create an advantage in a highly competitive industry that provides substitutable services like hotel rooms. Chances of reputational benefits accruing from social initiatives result in customer's willingness to pay the over-the-top premium prices which in turn can help the hotels to survive the dry economic cycles.



Reduce, Recycle and Reuse are the three 'R's of CSR which take common measures like greening operations and supplying chains and energy audits aimed at rationalising energy and water consumption through innovative measures. Apart from proactively certifying themselves with LEED, Green Key, Green Seal etc., the hotels also involve in philanthropic

activities to create long lasting positive brand image. In customer-centric and highly competitive industries like hospitality, retaining the goodwill of the stakeholders via corporate social initiatives would serve them positively in both good and bad times.

GOING BEYOND THE THREE 'R'S

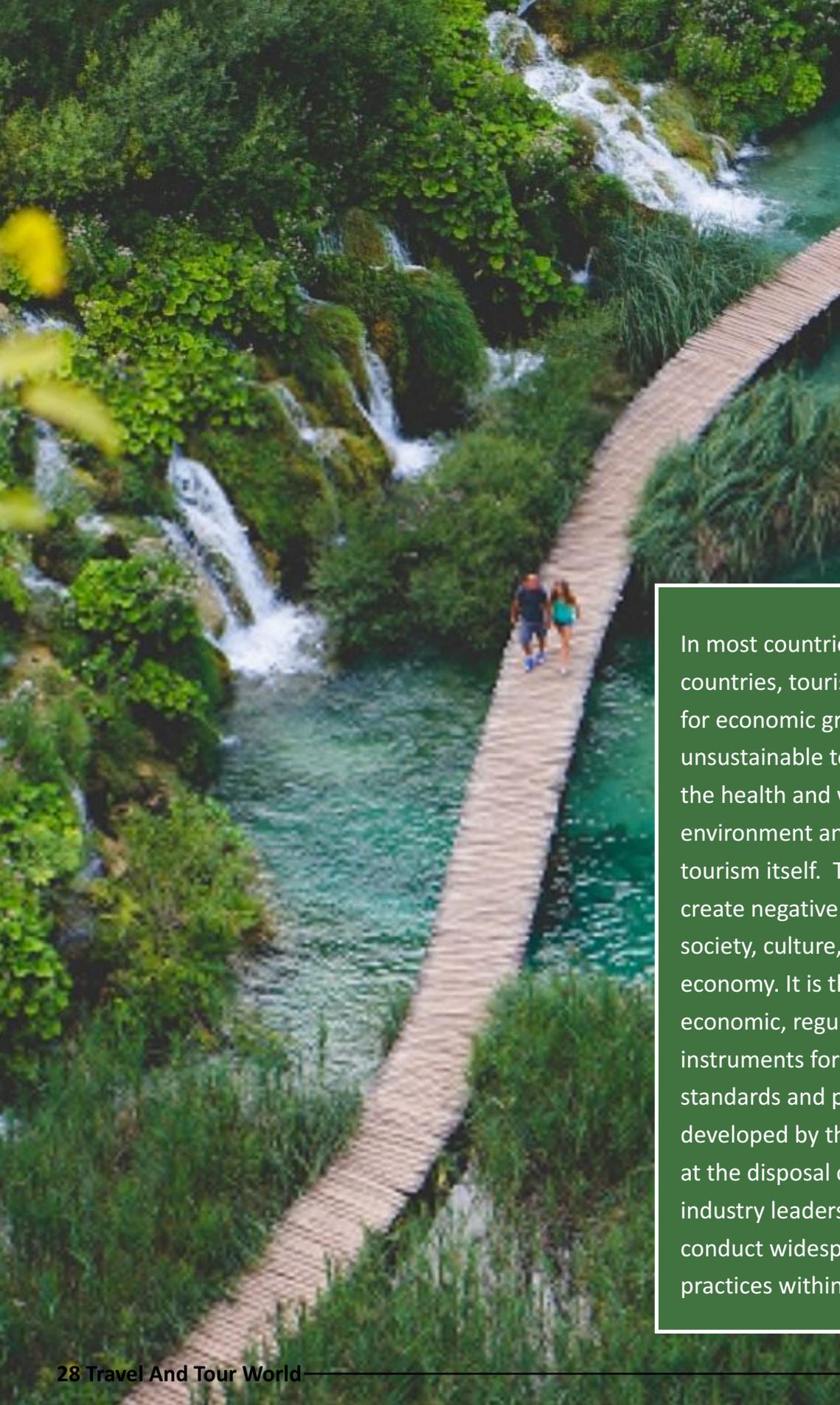


Roles of the stakeholders

Government led schemes are more often than not longer term in focus. NGO's have also been responsible for running some certification programs however, there sometimes remains the questions of the long term sustainability. Positive aspects of independent certification are that programs are self sufficient. To advance

certification schemes a number of options have been put forward by NGO's, industry and government. Many individual operators are working toward incorporating sustainability into their product; thus making their name in the good book.





In most countries, especially low income countries, tourism is seen as a viable option for economic growth, but current unsustainable tourism practices can impact the health and well-being of the environment and community as well as tourism itself. Tourism industries often create negative impacts on the environment, society, culture, and sometimes even on the economy. It is thus, essential to use economic, regulatory or institutional policy instruments for tourism management. CSR standards and practices have been developed by the authorities but it remains at the disposal of the tourists and the industry leaders to make the codes of conduct widespread and exercise the best practices within the industry.



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Destination Diary

Travel with a Twist

WORLD'S TOP CITY TOURS

A rush of adrenaline spiced with adventure – and your bohemian spirit is geared up for a brand new flight, in a brand new year! Ideal wanderlust-struck souls across the earth are addicted to an innate essence of indigenous flavours of destinations they traverse.

Naturally, compromising on the 'quality' of experiences is not their cup of tea.

For instance, the idea of large-group walks supervised by a trained guide mimicking dry facts would never appeal to them!

The best escapades are made of something more...



NOTABLE CITY TOURS AND THEIR MAGIC

Quite often, one would come across friends or acquaintances who do not fancy conventional guided tours. Instead, they would gladly invest their resources in some really unique and thought-provoking travel experiences.

Of late, the concept of this kind of city tours has been mesmerising numerous backpackers.

Imagine the thrill of navigating through abandoned buildings into distilleries in Detroit in the US or checking out the cute cave dwellings of Mavera in Italy.

Continue reading for some interesting ideas of the world's best city tours you can pamper yourselves with:

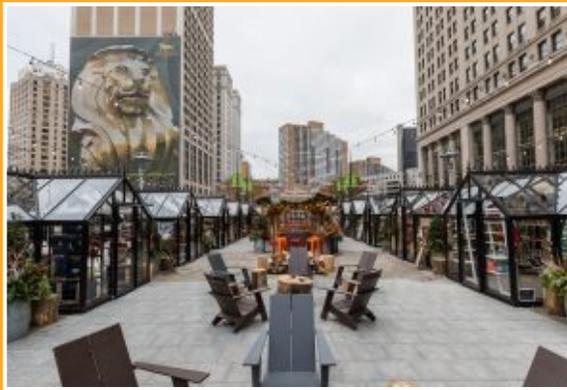




The city of Detroit has been facing decades of negligence. The city started metamorphosing into specimens of creative charm, thanks to the efforts of a group of young creative geniuses. Currently, one can see that the old buildings of this place have turned into distilleries, galleries and bike shops. Recently, Detroit has been witnessing increased tourist enthusiasm.



Matera's stony surfaces impress most visitors with its beautiful labyrinth of cave dwellings, monasteries and picturesque churches. These establishments generally date back to over 9,000 years. So, it is one of the oldest living cities on the planet. As a European Capital of Culture for 2019, this place is slated to be a host to a flurry of activities.



MEXICO
GUANAJUATO

Wanderlust bitten visitors would absolutely fall in love with the series of silver seams in Guanajuato, Mexico that creates a spectacular cityscape of ornamental churches, colourful houses and pretty squares. Such amazing combinations of natural and man-made beauties had grabbed the eye of Pixar producers who had used Guanajuato as a real-life inspiration for the animated Land of the Dead in a new movie 'Coco' that in turn

would be attracting a lot of tourists next year.



ROME
SPECIALIST FOOD TOURS

Food connoisseurs would never be able to resist the delectable food tours exclusive to Rome. The seasonal dishes available at a kosher bakery would make your dream vacation come true, effortlessly! Here you might even enjoy a royal sip of Italian craft beer on one of the ideal Katie Parla's food tours that are a specialty of Rome.

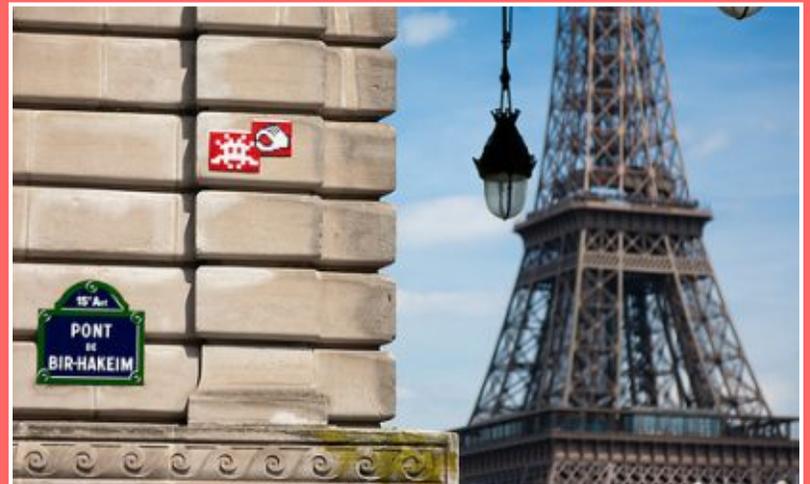




Wanderers often vouch for the fact that the very essence of the Australian soul lies in Canberra. One can check out the National Gallery, National Library and also the Australian War Memorial. Furthermore, the National Arboretum is also worth visiting. It is a magnificent 250-hectares park with a large network of cycling and hiking pathways featuring forests of endangered and rare trees from across Australia and throughout the world.



Fun family tours are incomplete without a trip to this part of the world! Despite the fact that street art is the backbone of the Paris Space Invaders family tour, there is more than what meets the eye here. Thanks to the works of the French artist 'Invader' who has been credited with the creation of beautiful coloured mosaics inspired by Space Invaders game, these family trips would leave your kids well entertained.





San Juan is a very nice place, a sweet fusion of old and new. After all, the city's colonial past beautifully merges with an emerging contemporary urbanity here. Though the place has been adversely impacted by Hurricane Maria in September 2017, San Juan continues to be an enchanting destination for thousands of globetrotters across the world.



The winds of change will start blowing, once offbeat travel tendencies are explored. Happy new discoveries!



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MOBILE TECH

NEW MANTRA FOR
MILLENNIAL TRAVELLERS

Today, we gladly say hello to 'virtual queues' while making cashless payments for theme park rides with the latest 'wearable technology' gadgets. We can also explore exotic locales without even reaching the site physically, thanks to 'virtual reality'. And of course, our lucky stars have now introduced us to the exclusive appeal of 'artificial intelligence' as well. For, travelling in style is their mantra. Every day. Every way.

**MILLENNIALS
ARE A
BLESSED
GENERATION!**

WHY TRAVEL INDUSTRY EMBRACES MOBILE TRENDS

'Speed' compliments 'style'. Contemporary mobile technology assures millennial travellers convenient vacations. No wonder it is a growing extension of the digital world. For instance, recent emergence of 'app economy' and smartphones has been one of the best contributors of speedy and flexible travel experiences across the globe.

Experts have asserted that about 24% of online travel sales can be attributed to mobile in 2016. Furthermore, they have predicted that mobile technology would comprise almost 32% of online travel sale within 2020.

Mobile is immensely influencing both leisure and corporate travel.

Be it seeking the best travel deals, tracking flight information, researching destinations or sharing moments through videos and photographs, more globetrotters are opting for tablets over desktops for their travel goals.



MOBILE TRENDS DOMINATING TRAVEL

Needless to mention, the need of the hour is well-equipped tech-savvy travel brands catering to a diverse clientele.

Let us read about some of the hottest mobile trends making their impact felt in the international travel industry.



MOBILE APPS

Mobile apps are not really the latest trend in the travel sector. But then, there have been a few recent developments that travellers might choose from, like Google Trips. The 'Think with Google' research indicates how consumers utilise their mobiles for travel. This report states that nearly 25% of tourists tend to use apps to look for accommodation.



WEARABLES



Thanks to the rise of Apple watch and fitness trackers, the concept of 'wearable technology' has started revolutionising travel industry worldwide! For instance, of late, Universal has introduced 'TapuTapu', a wearable wristband.

The wristband enables customers to virtually stand in queue for their favourite rides and also pay for merchandise inside the park. Wearable technology has made cashless transactions possible and also has offered unique gift of biometric identification.

VIRTUAL REALITY

Contemporary travelling owes the idea of 'virtual reality' (VR) quite a lot. Through this innovative technology customers enjoy an amazing experience of a particular landscape. The images of entire scenery of any destination can be created effortlessly with this technology. For example, with Google Earth headsets, one can enjoy virtual tours of any tourist attraction or destination with 360 degree images!

It offers an ultimate experience to clients easing their decision-making process and helping them come up with the best choices. So, there is certainly an immense potential of mobile technology in the sphere of international travel industry. The manifold avatars of technology have gone a long way in making globetrotting more interesting and intriguing. Therefore, next time you plan for a trip, make sure you explore them all, or as many as possible!



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GCC's Exclusive B2B luxury travel platform

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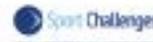


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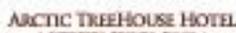


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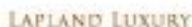
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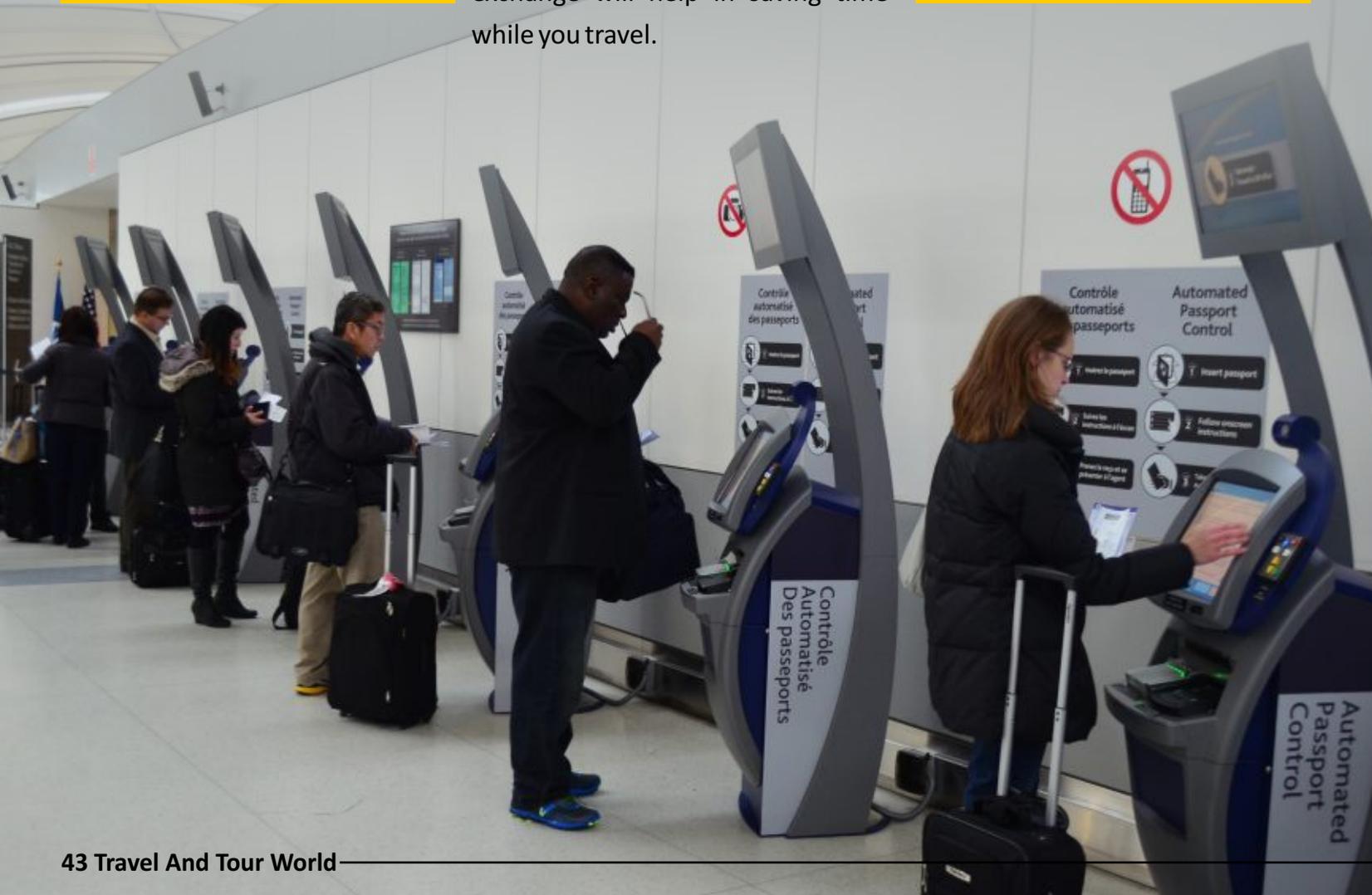
Automated Kiosks in Airports



Save Time While Travelling



Speedy check-in, hassle-free verification and smooth air travel are in the primary line in making travelling more easy with the introduction of automated kiosks in the airports. The automated kiosks for check-in, baggage tagging and currency exchange will help in saving time while you travel.



What is an automated kiosk?

The automated passport control kiosk is designed to speed up the custom process of immigration primary line and alleviate the capacity issues. This self-service system replaces the traditional long process of verification in which the airport staff welcomes and fills out the declaration form by hand onboard the aircraft.

How does it work?

The Automated Passport Control Kiosk can enable the passengers from the visa waiver countries to complete their custom declaration form on the touch-screen panel as it reads the passports, fingerprints and captures the facial images. The passengers swipe their passports, answer custom questions and get a receipt before interacting with a custom agent. This leads to a drop in waiting time by 22 percent. These kiosks have worked well to improve air travel and check-in facilities.



4 steps in Automated Passport Control Kiosk

- Firstly, you need to answer a set of regulatory custom questions at the touch-screen.
- Secondly, a passport reading and validation is required.
- Finally, you need to give your identity for the final verification.
- Later, the kiosks issue a receipt to be presented to the officer of Customs and Border Protection for final clearance.

Benefits for using Automated Passport Control Kiosk

There are various benefits of using Automated Passport Control Kiosk:

For travellers, it reduces the waiting time in long queues. It gives more comfort and less intimidating immigration process with consistent and predictable travel experience.

While for the airport authorities, it gives efficient space and resources inside the airport, reducing long rows of the passengers giving the best customer satisfaction with reduced missed connections.





Airports having Automated Kiosks for



Passport Check and Baggage control

Singapore's **Changi Airport** Terminal 1 adopted the automation to increase the efficiency and reduce the demand on manpower by installing a group of 30 check-in kiosks and 20 baggage drop-off machines located in a carpeted area at the centre of the departure hall. These automated kiosks permit the passengers to complete the check-in process devoid of face-to-face interaction with airport staff.

The capital of South Korea Seoul's **Incheon International Airport** Terminal 2 opens automated check-in services that will take around 30 minutes, reducing the waiting time. This airport has 62 automated check-in kiosks and 34 self-service bag drops, making smart travel best. This new self-service bag drop system is allowing passengers at the airport to directly check in baggage without going through the counter and communicating with the staff. It can be done just by entering the flight ticket and passport information with the automated baggage consignment kiosks. The passengers will have the baggage tag printed out. The passengers can simply connect this tag to baggage and then put it on the conveyer belt next to the kiosk.

Boston's **Logan International Airport** has introduced Automated Passport Control Kiosks to help the travellers with the higher standard of security. It helps in clearing a large number of passengers in a very short span of time.





Curaçao International Airport connecting Europe, Americas and Caribbean is making a major transformation by installing automated immigration kiosks, reducing the waiting time of the tourists visiting the Caribbean islands.

Malta International Airport has recently deployed touch-screen kiosks where travellers can check-in to their flight and print boarding passes.

Kuala Lumpur International Airport has also installed mandatory self check-in on all economy flights for Malaysian Airlines.

Australia's busiest airport, **Brisbane Airport** has set

up facial recognition technology that shows 70% reduction in the processing time of boarding and check-in. Using SITA's biometric technology is a milestone in aviation technology which integrates the common use solution at a very short span of time. The introduction of Automated Passport Control Kiosk, automated baggage tagging, automated currency, virtual grocery, security checks and Smart Luggage System aims not only to reduce the passenger's time in checking, but also to cut down the manpower. The automated travel process not only defines the best travel possibility, but also helps in saving time while you travel, whether it is a leisure or business trip.

Moscow International MICE Forum



16-17 March 2018

Russia, Moscow, T-Modul Exhibition Hall

The Moscow International MICE Forum is a specially designed B2B forum where International sellers can meet with Russian specialist and Corporate buyers in a calm and professional atmosphere with space and facilities for one-to-one meetings. The event is most suitable for the following sectors of the industry:-

- Convention and visitor offices • National and regional tourist offices • Resorts & Hotels
- Cruise lines • Airlines • Destination management companies • Spa resorts
- Conference centres • Technology providers • Golf destinations • Luxury trains
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WORLD FESTIVALS

In the month of February, the festivals mark the celebration of art and culture, grand exploration of cuisine & wine and the colourful parade with the floats showcasing the vibrant culture of the continent. Here are some grand fests that will happen in this world this year.



32nd Surajkund International Crafts Mela

Noted as the largest rural craft fair in the world, Surajkund International Crafts Mela offers the colourful rustic ambience with vibrant deep rooted Indian art & craft, music & dance and ethnic cuisine that note you with Indian culture and tradition.

Date: 2nd to 18th February, 2018
Place: Surajkund, India

Mardi Gras



Mardi Gras is a multihued parade festival reflecting the practice of the last night of eating food before fasting, overflowed with music, fun, drinks, picnic, floats with limitless excitement and enthusiasm. Here the parade goes with floats, stuffed toys and masks will sit on the ground throw balls, play music, make dance and eat great local foods.

Date: 9th to 13th February, 2018
Place: New Orleans, Louisiana, USA

Make Rio de Janeiro in your bucket list as this month, the Rio Carnival is heading with the street parties, Samba parties, parades with floats and the drum beat music. A true event mirroring Brazilian culture, mostly influenced by European and African traditions, the street parade opens the doors to perform dance with high marking floats and lights in the Sambadrome Marquês de Sapucaí, specially built for this carnival.



Rio Carnival

Date: 9th to 14th February 2018

Place: Rio De Janeiro, Brazil

Date: 10th to 13th February, 2018
Place: Bolivia



A masterpiece of Andean and popular traditions in Bolivia, Carnaval de Oruro projects the performances of musicians, dancers and artists in parade, making the richest manifestation of folk culture. The concentration of bands and dancers adorned with silvery- golden glittering dress exempting flashes marking the combination of faith, religiosity and art with diverse emotion.

Carnaval de Oruro 2018



Explore the rocking festival presented by Pick n Pay, Stellenbosch Wine Festival is the oldest wine festival for three days showcasing hundreds of Stellenbosch Wines from the various wine producers along with the wide chance of exploration of American, European and African foods. This grand fiesta fosters the potentiality of wine tourism of this region with a tight investment from the award winning wine producing companies of France, Germany, Switzerland and America.

Stellenbosch Wine Festival

Date 23rd to 25th February: 2018

Place: Coetzenburg Sports Grounds, Stellenbosch, South Africa

25th Moscow International Exhibition TRAVEL & TOURISM

13–15 March 2018

www.mitt.ru

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Digital Travel Summit APAC 2018

Transforming Asian Digital Travel. Together. The Conference Destination For eCommerce And Digital Leaders in APAC's Travel Industry

In the Asia-Pacific region, online travel has grown by a whopping 21 percent per year between 2011 and 2016, and it's poised to grow by 13 percent annually between now and 2020. Travelers today are using tech like never before. Understanding who they are, what factors are influencing their choices, and which devices they're using to search and book is key to win their business — now and in the future. And that's just what we'll be discussing at Digital Travel Summit APAC 2018.

Now in its 3rd year, Digital Travel Summit is APAC's leading digital event for travel, hospitality and leisure executives. Learn how to take your digital, eCommerce and customer experience strategies to the next level with enhanced personalization at every touch-point. Combining inspirational case studies from pioneers with dozens of small-group, peer-to-peer learning formats, Digital Travel Summit APAC delivers a practical roadmap for every challenge & opportunity you face.

Unearth solutions to all of your top challenges:

Drive digital innovation: Inspire your colleagues with AI powered chat and conversational commerce that guides consumers through the purchase and planning process

Perfect customer experience: Create a seamless cross-device UX for your customers evolving shopping habits

Discover content that really converts: Turbo-charge your offering by delivering personalised content that provides differentiation and real customer engagement

Execute an effective omnichannel marketing strategy: Put together a multi-channel marketing campaign that delights your customers and increases direct bookings

Master mobile marketing: Leverage the 24/7 digital shop window to increase product discovery
Become truly personal: Build 1-2-1 customer relationships with relevant product recommendations

Make payments easy: Achieve one-click customer checkout and remove buying blockers on mobile

Get a seat at the C-suite table: Attain effective multi-functional collaboration and rise quickly within your organization



When :
April 17th – 19th,
2018

Where : Resorts
World Sentosa,
Singapore

25th Moscow International Travel & Tourism Exhibition

MITT 2018 Welcomes Professional Visitors This year's Moscow International Travel and Tourism exhibition is fast approaching and it's shaping up to be a vibrant representation of the global travel industry.

Register now for a free e-ticket to MITT 2018 using promo-code: mitt18ivt

National groups from Dubai, South Africa, Slovakia, Karnataka, Goa, Brazil and Sri Lanka are returning to MITT, as the confidence in the Russian market grows

Dubai has confirmed its status at MITT 2018 as a Partner Destination, highlighting the impressive growth of Russian tourists (more than 100%) this destination has experienced in 2017.

MITT 2018 will occupy 7 halls and pavilions in Expo Centre Moscow:

1.Pavilion 1 – Middle East, Asia, Americas, Africa, Islands

2.Pavilion 2 Halls 1-2 –

European and Mediterranean destinations

3.Pavilion 2 Hall 3 – Russia and the CIS: Inbound tour operators, hotels, river cruises, regions, IT for hotels

4.Pavilion 2 Hall 2 – In termed – medical treatment abroad

5.Gallery – IT in Tourism sector

6.Pavilion 8 Hall 1 – Turkey: The Ministry of Tourism and Hotels

7.Pavilion 8 Hall 2 – Turkish hotels, Tour operators, Airlines

8.Pavilion 8 Hall 3 – Tour operators, Turkish hotels

Develop your business with MITT



When :
13th – 15th March, 2018

Where :
Expocentre, Moscow





HOTELEX Shanghai 2018 – A

Full Sale Catering & Food
Service Exhibition

A journey of a thousand miles begins with single step. With 26-year experience in hospitality and catering industry has equipped HOTELEX to become a leading series of catering equipment, supplies, and find food trade events in Shanghai, with its geo-adapt shows in Beijing, Chengdu, and Guangzhou, covering the value chain from Catering Equipment, Tableware to Catering Supplies, Fine Food, Beverage, Bakery & Ice Cream, Coffee & Tea, Wine & Spirits and Cooking Ingredients.

Once a year HOTELEX brings together buyers and suppliers from around the country to witness the latest trends in the industry and be inspired by leaders and legends in the field. To better serve the clientele in 2018 HOTELEX will be split into two phases held at the same venue located at Shanghai New International Expo Centre at different times.

HOTELEX 2018 – Phase I & II

Venue: Shanghai New International Expo Centre

HOTELEX Shanghai 2018 – Phase I

(THE 27TH SHANGHAI INTERNATIONAL
HOSPITALITY EQUIPMENT & FOOD SERVICE EXPO)

Exhibit Categories: Catering Equipment Supply,
Tableware, Coffee & Tea, Wine & Spirits, Beverage,
Cooking Ingredients, Ice Cream, Bakery

Concurrent: Expo Finefood 2018

HOTELEX Plus 2018 – Phase II

(Shanghai Hospitality Design & Supplies Expo)

Date: April 26 – 29, 2018

Exhibit Categories: Building, Interiors, Lighting,
Amenities, Fitness & Leisure, IT & Security

Concurrent: Design Week Shanghai

Expo Lighting for Commercial Properties

HOTELEX was a huge success according to the last year figures, 143,500 professional visitors and 2,352 premium exhibitors out in force, featuring a 6.6% increase in exhibitor amount and a huge leap of 22.3% in visitors in 2017. Total 4,814

independent overseas buyers from 124 countries and regions plus 1,500 group buyers confirmed both HOTELEX's leadership and its influence on international markets, reflecting the extent to the expo competitiveness, and how the fair has helped forward-thinking industry players to meet the right people. It's a free shot that proved too irresistible to pass up. There's no better time than now, get yourself prepared, applications are free, registration is simple, grasp the valuable opportunity of presenting your products to increase visibility and kick-start networking with over 143,500 world players.

When :
March 26th – 29th,
2018

Where :
Shanghai New
International Expo
Centre

Jeddah International Travel and Tourism Exhibition

Jeddah International Travel and Tourism Exhibition is the leading travel show in Saudi Arabia, attracting many tourism destinations and travel services from inside and outside the Kingdom, and providing an ideal platform for exhibitors to share experiences, services and do business, and to directly market their services to public visitors.

This international event will showcase during the three days a wide range of accommodation options, amazing travel destinations, travel technologies, medical and educational tourism, airlines to the world's most popular tourist destinations as well as tourism and travel service providers.

This edition of JTTX exhibition will attract more than 200 exhibitors from more than 20 countries and will attract more than 30,000 visitors including managers of travel and hospitality industries, and public visitors interested to discover personally the

displayed travel services in the planning period for the next trip.

Maya Helfawi, president of the organizing committee and manager of 4M Event Management the organizer of the event said that the next edition will highlight family tourism in the Middle East.

She added that the statistics of the Middle East travel market has shown that more than

two-thirds of the population prefer luxurious hotels to spend their holidays, also the size of the family tourism sector has grown significantly in recent years, prompting tour operators to design special holiday packages for families and showcase this product directly to the exhibition visitors to familiarize them with its features and advantages.

Eng. Hamza Nasser, Executive Director of the exhibition mentioned that the event is organized for the eighth consecutive year in time when the sector is witnessing rapid growth thanks to the efforts of the Saudi Commission for Tourism and National Heritage in addition to the various efforts and support provided by the relevant government sectors.

"The integration of the tourism sector into the priorities of the Saudi Vision 2030 will enable the acceleration of this growth and increase its efficiency in supporting the national economy".

He pointed out that local and international statistics confirm this growth, where the Tourism Information and Research Centre "MAS" recently revealed in its statistics that the number of jobs in the tourism sector has exceeded 880 thousand jobs, also the number of inbound tourist trips has exceeded 18 million trips and spending \$ 22 billion, while the number of outbound tourist trips approached 21 million trips and spending \$ 22.4 billion".



When :

February 28th –
March 2nd, 2018

Where :

Convention Center -
Jeddah Hilton, Saudi
Arabia

WTM Latin America

Celebrating its sixth edition in 2018 and consolidating itself as the business-to-business event which brings the world to Latin America and promotes Latin America to the world, WTM Latin America is the travel industry's main event in Latin America and generates business and relationship opportunities for exhibitors, buyers and professionals in the industry.

The last edition welcomed more than 600 exhibitors from 50 countries generating nearly US\$ 375,000 (US\$ 374,478.26) of new business. The show also registered 7,748 of unique visitors, an increase of 18% comparing to the previous year, the largest increase in the entire WTM portfolio. Taking into account the total number of participants, including both media and exhibitors, the event attracted nearly 10,000 people.

This year, WTM Latin America launches the Travel Tech Pavilion, an area that aims to expand the participation of start-ups, small and medium-sized companies' access to technology as applied to tourism and enable the inclusion of available tools in their existing business. The area is located inside the existing Travel Tech Show area.

Set to make its debut this year and develop the destination areas, WTM Latin America presents the Destination Pavilion, an area designed to enable private companies from destinations that are not represented at the event to participate at the show.

Alongside with the new pavilions, the Inspire Theatre – previously called Conference Theatre – will continue for another year repeating the success of the last edition. The space discusses new developments and innovations in the industry, as

well as promotes a significant reflection to issues in the travel industry. Responsible Tourism will also be included on the agenda as well as innovations in the technological field, with names that are a reference in the market.

WTM Latin America's identity is also supplemented by the Speed Networking Sessions and the WTM Buyers' Club which take on responsibility for providing buyers with knowledge about the main destinations and tourism companies that are presented at the event in a short space of time and for setting up a business club for senior travel industry executives. Exhibitors confirmed for this year's edition, include the United States which once again returns and brings Bahamas Tourist Office, Brand USA, Visit Orlando, Visit Florida, Las Vegas Convention & Visitor Authority, NYC & Company and Visit Kissimmee. Others exhibitors include companies from Portugal, Greece, South Africa, Germany, Palestine, Peru, Argentina and others business of the hospitality sector, technology, travel operators and hotels, etc. For 2018, we are working with the goal of a 5% growth in the number of visitors, which will enable us to exceed the mark of 8,000 people at our event.



When :
March 3th – 5th,
2018
Where :
Expo Center Norte,
Sao Paulo

THE HOTEL SHOW SAUDI ARABIA

10 - 12 APRIL 2018
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THE HOTEL SHOW SAUDI ARABIA: ONE STOP SHOP FOR ALL YOUR BUSINESS NEEDS

The 6th edition of The Hotel Show Saudi Arabia will once again gather thousands of food and hospitality professionals in one place. If you own, operate or work in hotel, restaurant, resort or another hospitality establishment, this event is for you!

NETWORK - SOURCE - LEARN

With 100s of brands from sectors across interiors, lighting, technology, operating equipment, F&B, and more, our show offers a platform to witness latest innovations, meet with industry peers and share ideas and tools required to build or maintain your hotel, resort or restaurant.

PLUS, the 2nd Inter-Hotel Culinary Competition is back in 2018. Evaluated by a panel of experts and endorsed by the World Association of Chefs Societies and the Saudi Arabian Chefs Association, the competition brings chefs from the Kingdom's leading hotels to battle against each other.

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SHOW REVIEW

OTM Mumbai 2018

OTM, the largest travel show in Asia Pacific region receives overwhelming response. It concluded on an optimistic note. 1000+ sellers from 50+ countries and 27 states networked with 10,000+ trade visitors, at Bombay Exhibition Centre, between 18th to 20th January. 98% of the participants are likely to return in 2019. The show was inaugurated by Shri. K J Alphons, Minister of State for Tourism, Government of India. In his inaugural address he expressed his delight seeing the turnout of the global participants. He also expressed satisfaction about the mix of international and national participants at the show floor - approximately 400 and 600 respectively. Guest of Honour Shri. Jaykumar Rawal, Minister of Tourism, Government of Maharashtra remarked that Mumbai was proud to host the leading travel show in the Asia Pacific region. He also marveled at the long history of OTM as an offshoot of the oldest travel trade show in the country. In an exit survey, 98% of the participants confirmed they are likely to return to OTM 2019. More than 90% opined that participation in OTM was a must.

They also found the organizers humble and applauded them for best client servicing. Many sellers appreciated the quality and value addition ensured by Fairfest Media, the organisers of OTM. According to their feedback, OTM is the best in class travel show globally and has assisted them in generating a large number of business enquiries from the Indian market.

Visitors included hosted buyers from Delhi, Bengaluru, Ahmedabad, Chennai, Hyderabad, Kolkata, Pune, Bhubaneswar, Visakhapatnam, Kochi, Nagpur, Rajkot, Surat, Coimbatore, Indore, Lucknow, Haryana, Allahabad and Chandigarh. The highest number of hosted buyers were from Delhi.

Several hosted buyers confirmed that they have been ensuring their presence at OTM for many years now. A number of them exclaimed that they had graduated from visitors to hosted buyers. The access to online meeting diary has assisted them to plan in advance and spend quality time with decision maker's one on one.

Date: 18th – 20th January, 2018
Venue: Bombay Exhibition Centre, Mumbai



Hosted Buyer Quotes: Fairfest Media is the best in what they do, said DattaSukre, Hosted Buyer from TTGAC. He called OTM a great platform with a quality presence of exhibitors and corporates. The online meeting diary and sessions arranged were well executed and served as an ideal platform for business networking, he felt.

The global participation of the who's who in the travel trade differentiates OTM from run of the mill travel shows, stated Mahip Agarwal, Hosted Buyer from Shreejee Holidays has been associated with OTM for a very long time now. The online meeting diary feature enabled him to garner good contacts and information about the new products in the travel domain. Dhruv Saxena, Hosted Buyer, Gionee also participated for the first-time in OTM and he found it at par with the global standards. It was a great place to meet all suppliers under one roof and this is what makes OTM unique, he added. He liked the exhibitor mix the most and confessed that he is eager to come back next year as well. National Tourist Organisations of Turkey, Greece, Indonesia, Thailand, Egypt, Nepal, China, Kenya, Maldives, Rwanda, Macao, Bangladesh, Korea, Japan, Bhutan, Tanzania, Romania, Cambodia, Palestine, Cyprus, Croatia, New Zealand, Fiji, Botswana, Finland, Estonia and Lithuania displayed colorful country pavilions, along with a large number of local hotels, attractions and operators. Australia, Bulgaria, Canada, Dubai, Germany, Hong Kong, Iran, Kazakhstan, Laos, Latvia, Malaysia,

Oman, Peru, Philippines, Qatar, Russia, Seychelles, Singapore, Sri Lanka, Ukraine, United Kingdom, USA, Uzbekistan and Vietnam were represented through private operators at OTM 2018. At OTM, Knowledge Partner - Cox & Kings introduced the Baltic States comprising Estonia, Latvia, Lithuania and Finland. It also introduced Indo-China package showcasing Vietnam, Laos and Cambodia.

Outbound Sellers Speak: Egypt Tourism had a fantastic experience at OTM this year. Ismail A Hamid Amer, Regional Director, Egyptian Tourism Counsellor said he always believes that OTM is their partner. We have started our year by participating in OTM and are looking forward to good business ahead. He added, "OTM was a great opportunity as it helped us in knowing the Indian travel trends and their travel expectations. We want to congratulate the organisers on such a successful show." The China Tourism delegation ensured their attendance in a big way at OTM 2018. Tian Xin, Director, China National Tourist Office, New Delhi termed OTM as a very effective platform. Participation from India included Tourism Departments along with private operators from Himachal Pradesh, Uttarakhand, Jammu & Kashmir, Maharashtra, West Bengal, Goa, Gujarat, Odisha, Arunachal Pradesh, Andhra Pradesh, Karnataka, Punjab, Andaman & Nicobar, Jharkhand, Madhya Pradesh, Chandigarh, Tripura, etc. which had set up enchanting state pavilions, with local suppliers.

Indian Delegates Speak: OTM 2018 had a balanced mix of participants from outbound and inbound, outlined Smt. Neela Lad, Regional Director (West), India Tourism Mumbai Office. Driving an enhanced response from the travel show, she added OTM assisted in creating awareness on destinations in North East. Through OTM, the North Eastern travel destinations in India initiated a dialogue with Indian film producers.

Tater Mize, District Tourist Officer from Government of Arunachal Pradesh appreciated the efforts of Fairfest Media. He asserted OTM was a great platform to showcase their tourism products and a great way to attract the travellers to the North East, especially to Arunachal Pradesh. Kudos to the organising team on putting up such a great show and we are surely looking forward to attend the next OTM.

OTM is one of the key events on our calendar, agreed SukuVerghese, Associate Vice President - Sales, MICE India, Taj Hotels Palaces Resorts Safaris. He praised the humongous scale of the travel show and the buyer mix and mentioned that they are happy to see OTM pioneering in tapping niche travel segments of wedding and film tourism.

OTM has emerged as the largest travel trade show in the Asia Pacific region, on the basis of number of participants and gross exhibition area rented.

Business Sessions: Dignitaries at the panel discussion - Cine Locales by Film Tourism

Consortium brought to the fore the permits involved and the reasons why film producers find it easier to shoot a film abroad.

JaykumarRawal, Minister of Tourism, Government of Maharashtra thanked the panelists for bringing up the concerns at OTM 2018 and assured the producers that by OTM 2019, the said issues will get resolved as far as shooting in Maharashtra was concerned. He also asserted that Mumbai is home to Bollywood and all should work at selling Mumbai first and then the rest of India.

Sanjiv Agarwal, Chairman and CEO, Fairfest Media Ltd said that they are happy to play a bridge between the film fraternity and the government to identify and address the roadblocks.

Promoting Tourism to North East by DoNER session comprised a presentation on the eight breathtakingly beautiful and scenic landscapes of the North East - Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura.

The presentation was followed by an official release of the Report on Film Tourism in the North East. The panel discussion was graced by government officials of DoNER and members of the film fraternity. After viewing the presentation, film fraternity members expressed their desire to come and shoot in the North East. They also brought up various issues and obstacles regarding permissions and infrastructure that restrained them from shooting in the North Eastern destinations.



Travel Technology Track, an initiative by TravHQ and OTM was a knowledge sharing platform to showcase innovative technologies in the travel segment. It decoded the Indian traveler and outlined that customer experience was one aspect which was observed as being missing nowadays. Major focus on customer experience was termed as the highlight of 2018 where technology will be playing a key role, remarked speakers. The session also brought to notice that we still have a long way to go as far as technology is concerned and called it the way forward.

The session Millennials are the next frontier by

Phocuswright observed that one cannot understand a millennial (travelers below 35 years) completely as their wants and desires keep changing time and again. Hence it is difficult to be 100% ready for a millennial traveler.

During the session what came to notice was that millennials value experience more than the price. Millennials are the driving aspect of experiencing a destination. Hence, the industry needs to personalize as per their desires to win over a millennial traveler. 20% of development in tourism can be seen if the personalisation is enhanced.

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IITM 2017-18 EVENT'S CALENDER

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BANGALORE: 21, 22, 23 JULY 2017

DELHI: 15, 16, 17 SEPTEMBER 2017

MUMBAI: 22, 23, 24 SEPTEMBER 2017

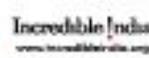
PUNE: 24, 25, 26 NOV 2017

HYDERABAD: 01, 02, 03 DEC 2017

KOCHI: 18, 19, 20 JAN 2018

KOLKATA: 23, 24, 25 FEB 2018

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OTM is India's biggest travel trade show on the basis of number of participants, visitors and rented area. It is held every year in February, in Mumbai, the largest source market of Domestic and Outbound tourists. This is in addition to the TTF Mumbai in pre-diwali high season in September. More than 2,500 Exhibitors from 80 Countries and 36 Indian States / Union Territories have participated in our TTF and OTM branded shows, making us the leading travel trade show organisers, with about 50% market share.



TTF is one of the most successful tourism promotion platforms bringing together all stakeholders of India tourism under one roof to realise the true potential of domestic tourists.

Ganpatinh Vasava
 Tourism Minister of Gujarat



TTF has evolved over the years with improved networking facilities. Under a single roof, one can explore a wide range of travel opportunities and get updated on the latest developments and trends in tourism.

Saraya Homchuen
 Director - Mumbai Office, Tourism Authority of Thailand



TTF as a show is very well organised and has a mix of both domestic and international players. I was quite surprised to see the huge turnout of people at TTF, especially the travel companies.

Vasundhara Gupta
 Sales Manager - Corporate & Trade, Costa Cruises



TTF is a great opportunity for us to market our airline to the customers. The response that we got at the show was more than what we expected.

Tejpreet Singh
 Manager - Passenger Sales & Marketing, Korean Air



Schedule

2017

TTF Kolkata	: 7, 8, 9 July
TTF Hyderabad [#]	: 14, 15 July
TTF Ahmedabad	: 1, 2, 3 Sept
TTF Surat	: 8, 9, 10 Sept
TTF Mumbai	: 15, 16, 17 Sept
TTF Pune	: 22, 23, 24 Sept
BLTM Gurgaon	: 26, 27 Oct

2018

OTM Mumbai	: 18, 19, 20 Jan
TTF Chennai	: 16, 17, 18 Feb
TTF Bengaluru	: 23, 24, 25 Feb
TTF New Delhi	: 7, 8 April

[#] Co-located with BLTM South India

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CALENDAR OF EVENTS

2nd – 4th Feb



Balt Tour 2018
Riga , Latvia
www.balttour.lv

5th – 7th Feb



ibtm arabia
Abu Dhabi, UAE
www.ibtmarabia.com

16th – 18th Feb



TTF Chennai
Chennai, India
www.ttfotm.com

23rd – 24th Feb



India Travel Congress
New Delhi, India
bitb.org/bitb-india-travel-congress

23rd – 25th Feb



TTF Bengaluru
Bengaluru, India
www.ttfotm.com

24th – 25th Feb



Times Travel Fair
Bengaluru, India
eventcapital.in

24th – 25th Feb



Connections Luxury
Sienna, Italy
weareconnections.com

26th Feb



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Riyadh, Saudi Arabia
www.arabianconference.com/shic

27th – 28th Feb



Mice Arabia Congress
UAE, Dubai
mice-arabia.com

28th Feb - 1st Mar



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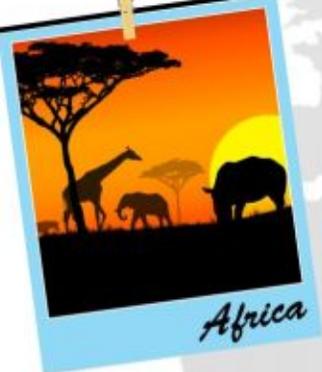
Egypt



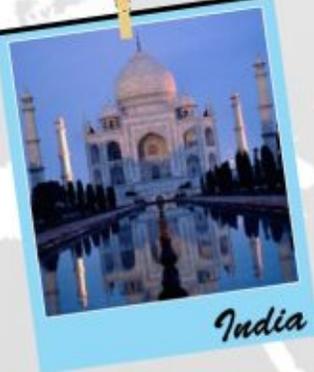
Brazil



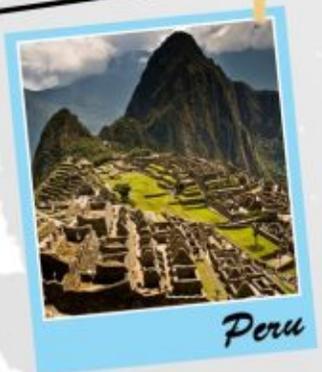
Italy



Africa



India



Peru



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